

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, February 25, 2019 7:24 AM
To: Manfredi, John
Subject: Re: PR Materials Rolling Meadows PD - (IL) Joins Neighbors by Ring

CAUTION External email.

Good Morning John,

That is correct, Rolling Meadows would be the second department in IL to be partnering with Ring!
Look forward to our onboarding!

Anthony Modestine
Neighborhood's Account Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: Newark Protect Project
Shark Tank: Shark Tank's Biggest Company (password: ring)
LA Times: Ring modernized the doorbell, then went to war against crime
USA Today: Police say crime drops with video doorbell



On Sat, Feb 23, 2019 at 2:30 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

Sorry for the delay. I forwarded my rough draft to the Chief for his approval. Once it is approved with any changes I will forward to you.

I look forward to Monday. I can't wait to start this program. Just to confirm with you. We are the second agency in Illinois. Aurora was the first. Correct?

Reason I ask is because I put that info in the press release.

Thanks,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]

Sent: Friday, February 22, 2019 9:34 AM

To: Manfredi, John <ManfrediJ@cityrm.org>

Subject: Re: PR Materials Rolling Meadows PD - (IL) Joins Neighbors by Ring

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Hi John,

Hope all is well. I just wanted to check in and see if you have any update on the draft Press Release?
When do you think you will want to put this out?

Thanks,

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On Tue, Feb 19, 2019 at 3:47 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Thanks Anthony! I will prepare and forward to my Chief for review.

Thanks again,

John

Get Outlook for iOS

On Tue, Feb 19, 2019 at 10:53 AM -0600, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

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Good Morning Sgt Manfredi,

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- **Press Release Template:** Ready for you to review and customize with a quote, suggested edits to content and to incorporate into official Department release format. **Be sure to share your edits with Morgan for a quick review prior to distribution.**
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Simple Text Info: Or, simply text 'rmpd' to '555888' from your smartphone.

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Let us know when you have a target date in mind and feel free to reach out with any questions in the meantime!

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Neighborhood's Training Manager



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Manfredi, John

From: Manfredi, John
Sent: Monday, February 25, 2019 8:59 AM
To: Anthony Modestine
Subject: RE: PR Materials Rolling Meadows PD - (IL) Joins Neighbors by Ring

OK, calling now


Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



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Subject: Re: PR Materials Rolling Meadows PD - (IL) Joins Neighbors by Ring

CAUTION External email.

Call this number +1 669 900 6833 then enter meeting ID below

Meeting ID:


Anthony Modestine
Neighborhood's Account Manager

ring

1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

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<https://ring.zoom.us/j/7551771918>

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Neighborhood's Account Manager



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On Mon, Feb 25, 2019 at 9:49 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

I logged into zoom with link you provided, if there is another one, please send to me.

Thanks,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

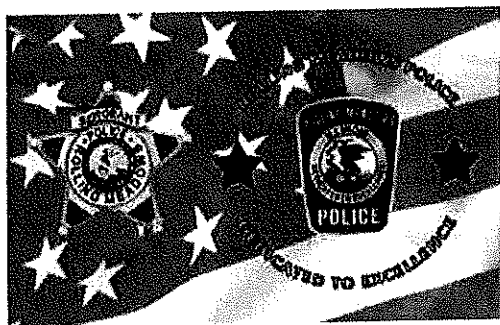
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Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Monday, February 25, 2019 9:51 AM
To: Manfredi, John
Subject: You've been invited to join Ring Neighbors Portal

CAUTION External email.



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Rolling Meadows Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Rolling Meadows Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

Join Portal Now

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



Email intended for manfredijj@cityrm.org.

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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, February 25, 2019 10:33 AM
To: Manfredi, John; Chraca, Steve
Subject: Ring<>Rolling Meadows Partnership!
Attachments: Neighbors Portal User Guide.pdf; Best Practices Sheet.pdf; Success Stories Sheet.pdf; Social Media Asset Rolling Meadows PD.pdf; Reference Sheet Rolling Meadows PD.pdf

CAUTION External email.

Hi John and Steve,

Thank you for joining today's training session of Neighbors Portal by Ring!

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

Creating an Account

**Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox.

Joining an Alert Zone is easy:

1. Sign in → click on the blue profile icon in the upper right corner → **My Profile**
2. Click **Select Alert Zone**
3. Choose an **Alert Zone**
3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

**For Ring's law enforcement guidelines, please click [here](#).*

Special Offers for Law Enforcement

1. Download the FREE Neighbors App by texting **rmpd** to **555888** or by visiting download.ring.com/Rollingmeadows
2. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code [REDACTED] and be sure to check out using your department email address (example@cityrm.org)

**Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic*

Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at Anthony@ring.com or 610.220.5432 . It was a pleasure meeting your team and I hope to connect again soon!

Anthony Modestine
Neighborhood's Account Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: Newark Protect Project
Shark Tank: Shark Tank's Biggest Company (password: ring)
LA Times: Ring modernized the doorbell, then went to war against crime
USA Today: Police say crime drops with video doorbell



LE Discount Flyer Rolling Meadows PD.pdf



Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, February 25, 2019 11:28 AM
To: Manfredi, John
Subject: Re: ROLLING MEADOWS

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Already in the process of getting them sent over! Sounds good, make sure to CC Morgan on that email as well when you find out!

Anthony Modestine
Neighborhood's Account Manager



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On Mon, Feb 25, 2019 at 12:02 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
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Also, THANKS! for the cameras for our residents.

Would you be so kind as to send to my attention:

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Thanks again! We look forward to using this!

John

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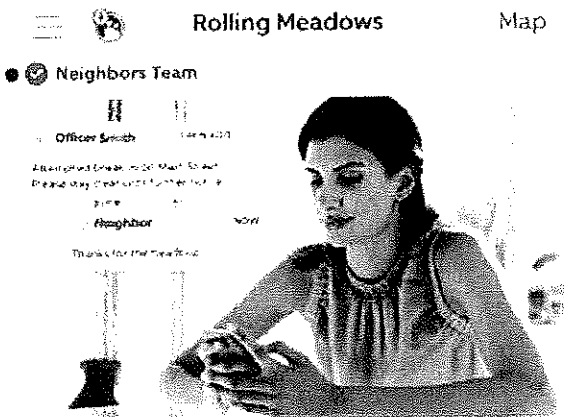
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Sent: Monday, February 25, 2019 1:54 PM
To: Manfredi, John
Subject: Re: ROLLING MEADOWS
Attachments: Screen Shot 2019-02-25 at 2.52.11 PM.png

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John! The Rolling Meadows Police Department is now LIVE on Portal! Feel free to create a Law Enforcement Portal on Portal to make announcement coming from Rolling Meadows. You can do this today or when the Press Release goes out to the public!

Verizon 10:00 AM 82%



Rolling Meadows Police Department has joined Neighbors

Your Ring Neighborhood just got a whole lot stronger.

We're excited to announce that the Rolling Meadows Police Department has joined Neighbors! This will allow RMPD to post crime and safety incidents directly to your Neighbors feed to keep you informed of critical events. It will also allow RMPD to see Neighbors posts so they can monitor suspicious activity and respond. The more you post critical events, the more RMPD can help. By working together, we can all make Rolling Meadows a safer community.

0

Helpful

Comment

Share

Anthony Modestine
Neighborhood's Account Manager



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Anthony.Modestine@ring.com

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Manfredi, John

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Tuesday, February 26, 2019 12:27 PM
To: Manfredi, John
Subject: Changes to Video Request

CAUTION External email.



When Ring users receive a video request, we see two common reasons why they're hesitant to share: 1) unsure if the request is legitimate, and 2) they want more information around the specific incident.

We're excited to announce that today we'll be releasing an update that should help to address both of those pain points. As a user of Video Request, you will have the option to include a custom message that will be included in the email our Ring users receive. This will allow you—law enforcement—to provide Ring users with additional details for context, and/or your contact information in case they want to reach out. Here's an example:

"Hello Neighbor, I'm reaching out to you in hopes of obtaining video recordings that may help with my investigation of recent car break-ins in the Pine Oaks neighborhood. If you have any video recordings within the date and time frame specified above, please do share

and help us. You can contact me directly with any questions at 123-456-7890 or example@example.com. Have a safe day. -Detective Smith."

We're optimistic that Portal users will see an increase in the number of videos that are shared by simply providing more context and ultimately legitimizing the request for Ring users. We encourage you to try it out by clicking the button below.

Try the New Feature

*Login to Portal Required

For any questions, reply to this email or reach out to your Account Manager directly.



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Our mailing address is:
1523 26th Street
Santa Monica, CA 90404

Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe from this list](#).

Manfredi, John

From: Manfredi, John
Sent: Tuesday, February 26, 2019 5:14 AM
To: Nowacki, John
Subject: RE: Ring App questions
Attachments: 1.jpg; 3.jpg; quick vid.MOV; PORTAL.mp4

Sir,

Thank you. I will be more than happy to answer any questions for you.

I am enclosing screen shots from the app along with a video of my personal neighbors feed so you can see what it looks like.

I completely understand your concern and want you to know that the department is not promoting any Ring products like doorbells or cameras. What we are promoting is the use of the Neighbor's app that is provided by Ring which is free to anyone.

I personally have the app on my phone and prepared a short video above labeled quick vid for you to see what it looks like in my phone which would be the same as a residents phone. The video is from my neighborhood feed. The screen shots are ones I prepared for you to show you what a resident would see and use from their smartphone in Rolling Meadows.

Again, the App itself is free to anyone to use and allows any user to upload any video from their cameras along with a brief description of what the event is. The videos can be from Arlo, blink, and any camera that the owner can access from their smartphone. Ring realizes the power of sharing videos so they make the app accessible for any mp4 video from any camera for free. The Neighbors app is a portal to where the videos can be shared by the user to anyone. The videos that are in the app are public that people automatically share with everyone.

Where this program is useful is that the portal is where only the police have access to. The portal is where we know that someone has video in the area and we are requesting video from their camera for investigative reasons such as a burglary. The user chooses to share the video with us only if they want to. The hot spots are where ring cameras are located in Rolling Meadows. The portal is where the requests are made. The user would then be contacted and asked if they could share their video with us.

In the video titled PORTAL it is one I created to show you how the investigative part works. The red in the video are all the ring cameras that are located in Rolling Meadows and what I would be requesting from those residents if they chose to share with us. I titled it a mock burglary in the area of 3600 Kirchoff.

I hope some of this is useful and will be happy to answer any questions you have.

Respectfully,

John

From: Nowacki, John
Sent: Monday, February 25, 2019 3:03 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Subject: RE: Ring App-Press release

Like it but before we release it can I talk to you about the program a little more....I want to ensure we are not promoting a commercial product to purchase....Thanks

John Nowacki
Chief of Police
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows Illinois 60008
nowackij@cityrm.org

From: Manfredi, John
Sent: Saturday, February 23, 2019 3:51 AM
To: Nowacki, John <Nowackij@cityrm.org>
Subject: Ring App-Press release

Hello sir,

I have my last meeting and training on the Ring portal on Monday along with Steve Chraca.

Please find attached a press release for the Neighbor's App to be shared with media and our Facebook page for your approval.

There are quoted sections in the press release that I put for you to keep or change. Please feel free to change them if you don't like it, and please forward back to me.

As always thank you for your continued support of the social media program and moving the department forward in technology.

Respectfully,

John

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Rolling Meadows Map

Neighbors Team

Officer Smith

Any incident... Please stay safe and happy!

Neighbor

Thanks for the heads up!



Rolling Meadows Police Department has joined Neighbors

Your Ring Neighborhood just got a whole lot stronger.

We're excited to announce that the Rolling Meadows Police Department has joined Neighbors! This will allow RMPD to post crime and safety incidents directly to your Neighbors feed to keep you informed of critical events. It will also allow RMPD to see Neighbors posts so they can monitor suspicious activity and respond. The more you post critical events, the more RMPD can help. By working together, we can all make Rolling Meadows a safer community.

0



Helpful

Comment

Share

Anthony Modestine
Neighborhood's Account Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: [Newark Protect Project](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)



On Mon, Feb 25, 2019 at 12:28 PM Anthony Modestine <anthony.modestine@ring.com> wrote:
Already in the process of getting them sent over! Sounds good, make sure to CC Morgan on that email as well when you find out!

Anthony Modestine
Neighborhood's Account Manager



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Also, THANKS! for the cameras for our residents.

Would you be so kind as to send to my attention:

Sgt. John Manfredi
Rolling Meadows Police Dept.
3600 Kirchoff Rd.
Rolling Meadows, IL 60008

Thanks again! We look forward to using this!

John

Get Outlook for iOS

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Neighborhood's Account Manager



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USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Manfredi, John
Sent: Thursday, February 28, 2019 4:54 PM
To: Anthony Modestine
Subject: Re: ROLLING MEADOWS

Hi Anthony,

I am on my days off, i heard the Chief is good with the press release and will be forwarding it to you upon my return to duty.

Thanks!

John

Get [Outlook for iOS](#)

On Thu, Feb 28, 2019 at 1:51 PM -0600, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

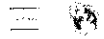
CAUTION External email.

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Rolling Meadows

Map

Neighbors Team

Officer South

Officer South

Neighbor

Thank you for the feedback



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Neighborhood's Account Manager



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Neighborhood's Account Manager



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Malvern, PA 19355

Anthony.Modestine@ring.com

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--
Anthony Modestine
Neighborhood's Account Manager

ring

1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, March 01, 2019 11:56 AM
To: Manfredi, John; Morgan Culbertson
Subject: Re: ROLLING MEADOWS

CAUTION External email.

Thanks John, CC'ing Morgan in this email to see the draft and provide you final approval.



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Rolling Meadows

Map

Neighbors Team

Officer Shuch

Rolling Meadows Police Department has joined Neighbors!

Neighbors

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Neighborhood's Account Manager



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3600 Kirchoff Rd.
Rolling Meadows, IL 60008

Thanks again! We look forward to using this!

John

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Manfredi, John

From: Manfredi, John
Sent: Friday, March 01, 2019 10:06 PM
To: Anthony Modestine
Subject: RE: ROLLING MEADOWS
Attachments: Rolling Meadows Police Press Release-Neighbors App.docx

Anthony, here is the release the Chief approved.

Respectfully,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Friday, March 01, 2019 11:56 AM
To: Manfredi, John <ManfrediJ@cityrm.org>; Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Re: ROLLING MEADOWS

CAUTION External email.

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LA Times: Ring modernized the doorbell, then went to war against crime
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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Saturday, March 02, 2019 10:15 AM
To: Manfredi, John; morgan.culbertson@ring.com
Subject: Re: ROLLING MEADOWS

CAUTION External email.

Thanks John, CC'ing Morgan to approve:

Sent from my iPhone

On Mar 1, 2019, at 11:05 PM, Manfredi, John <ManfrediJ@cityrm.org> wrote:

Anthony, here is the release the Chief approved.

Respectfully,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org

<image003.jpg>

From: Anthony Modestine [<mailto:anthony.modestine@ring.com>]
Sent: Friday, March 01, 2019 11:56 AM
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<image004.jpg>

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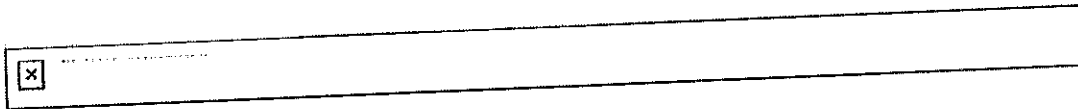
Please consider the environment before printing this e-mail.

<Rolling Meadows Police Press Release-Neighbors App.docx>

Manfredi, John

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Monday, March 04, 2019 12:18 PM
To: Manfredi, John
Subject: Agencies Working Together

CAUTION External email.



Agency Collaboration

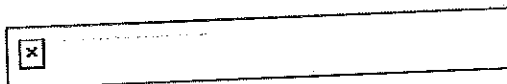
Recently, four agencies in Kansas came together as a team to create safer communities through the Neighbors Portal. Since crime knows no jurisdiction, they realized they could best serve their communities by working together. Do you know of other agencies who are ready to join us in making communities safer? Send us your referrals to get them on board today.

Refer An Agency

Welcome Our Newest Agencies

Dozens of agencies across the country have started using Neighbors Portal to engage with their community members and aid in investigations.

We wanted to take a moment to introduce our newest law enforcement partners.



Houston PD - TX
Columbus PD - OH
Prince George's County PD - MD
Horry County PD - SC
Myrtle Beach PD - SC
Frisco PD - TX
Amarillo PD - TX
Surprise PD - AZ
Toms River PD - NJ
Quincy PD - MA
Broken Arrow PD - TX
Missouri City PD - TX
Castle Shannon PD - PA
Northern York County PD - PA
Hernando County SO - FL
The Colony PD - TX
Long Branch PD - NJ
Dunwoody PD - GA
El Portal PD - FL
Essex PD - VT
Baldwin Borough PD - PA
Stafford Township PD - NJ
Overland Park PD - KS

Olathe PD - KS
Lenexa PD - KS
Shawnee PD - KS
Wolcott PD - CT
Rocky River PD - OH

"We have chosen to become a part of the conversation that is already going on with the Neighbors app," "I think of it as a table; all of the neighbors in the neighborhood are sitting around a table; we have pulled up a chair to that table." - Sgt. Craig Herrmann, Shawnee PD, Kansas

Log Into Portal

First time logging into Portal? Reply to this email for assistance.



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Our mailing address is:

1523 26th Street
Santa Monica, CA 90404

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, March 04, 2019 2:15 PM
To: Morgan Culbertson; Manfredi, John
Subject: Rolling Meadows Public Announcement
Attachments: Rolling Meadows Police Press Release-Neighbors App.docx

CAUTION External email.

Hi John,

Starting a new email thread as Morgan did not receive the draft the previous email.

Morgan - I have attached the Rolling Meadows PR draft below in this email thread for your final approval.

Thanks,

--

Anthony Modestine
Neighborhood's Account Manager



1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

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USA Today: Police say crime drops with video doorbell



Manfredi, John

From: Morgan Culbertson <morgan.culbertson@ring.com>
Sent: Tuesday, March 05, 2019 9:58 PM
To: Manfredi, John
Cc: Media; Anthony Modestine
Subject: Re: Rolling Meadows Public Announcement
Attachments: DRAFT_RELEASE Rolling Meadows Police Press Release-Neighbors App.MCEdits.docx

CAUTION External email.

Thanks Anthony and Hi John,

Attached draft has been updated to include our edits in tracked changes. Edits reflect a few of the best practices and terms we have learned to avoid (especially when making these initial announcements) in order to avoid confusion for residents and keep focus on the key components.

For example: Extra emphasis on cameras/video and using terms like 'surveillance' can flag user privacy concerns and take away from one of the key points to drive in the announcement which is that anyone can (and should!) download the app to participate. Folks already see 'Ring' and think cameras so, we have to drive this delineation pretty overtly for it to come across it seems.

We appreciate your patience and flexibility here! I know the editing process can be tedious and so feel free to call me anytime to discuss edits and iron things out on the phone if thats easiest.

If edits are ok on your end let me know and we'll look forward to setting a target date to roll the announcement out to your local press list via release, posts to social media, Dept. website and any other of your channels.

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors
Morgan@ring.com
m: 805.822.9694

CBS Miami: New Technology-Based Security System Replacing Neighborhood Crime Watch
FOX 11: Green Bay Police partners with new app for "digital neighborhood watch"
KENS5: 'Neighbors' app helps curb community crime

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Manfredi, John

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Tuesday, March 12, 2019 3:40 PM
To: Manfredi, John
Subject: Have questions? We've got answers.

CAUTION External email.



Introducing the new **Resources** tab at the top of Neighbors Portal. This is our latest feature in Portal that serves as your new Resource Center. You'll find answers to the most commonly asked questions, training materials, best practices, success stories, and more. Here's a first look:



[View Resource Center](#)

*Login to Portal Required

For any questions, reply to this email or reach out to your Account Manager directly.



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Our mailing address is:

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Santa Monica, CA 90404

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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, March 14, 2019 1:05 PM
To: Manfredi, John
Cc: Media; Morgan Harman
Subject: Re: Rolling Meadows Public Announcement

CAUTION External email.

Thanks John, we will wait to hear from you on this.

Also would you mind if I provide your email address to an officer from the Crystal Lake PD - IL? My colleague mentioned that they wanted to speak to other departments in the state that have partnered with Ring.



On Tue, Mar 12, 2019 at 10:58 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

Yes I did, I am waiting for the Chief's reply. He has been very busy on other matters. Hoping to get an answer by the end of the week. I Think it looks great, just waiting for his blessing.

Thanks again,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

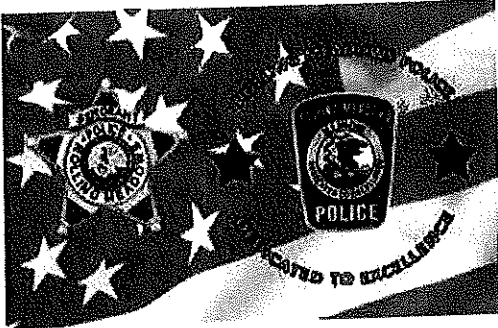
Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Tuesday, March 12, 2019 3:33 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Cc: Media <media@ring.com>; Morgan Harman <Morgan@ring.com>
Subject: Re: Rolling Meadows Public Announcement

CAUTION External email.

Hi John,

I just wanted to touch base with you on this and see if you were able to review Morgan's edited version of the draft?

Let us know if you have any questions.



On Tue, Mar 5, 2019 at 10:58 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:

Thanks Anthony and Hi John,

Attached draft has been updated to include our edits in tracked changes. Edits reflect a few of the best practices and terms we have learned to avoid (especially when making these initial announcements) in order to avoid confusion for residents and keep focus on the key components.

For example: Extra emphasis on cameras/video and using terms like 'surveillance' can flag user privacy concerns and take away from one of the key points to drive in the announcement which is that anyone can (and should!) download the app to participate. Folks already see 'Ring' and think cameras so, we have to drive this delineation pretty overtly for it to come across it seems.

We appreciate your patience and flexibility here! I know the editing process can be tedious and so feel free to call me anytime to discuss edits and iron things out on the phone if thats easiest.

If edits are ok on your end let me know and we'll look forward to setting a target date to roll the announcement out to your local press list via release, posts to social media, Dept. website and any other of your channels.

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: Green Bay Police partners with new app for "digital neighborhood watch"

KENS5: 'Neighbors' app helps curb community crime

On Mon, Mar 4, 2019 at 12:15 PM Anthony Modestine <anthony.modestine@ring.com> wrote:

Hi John,

Starting a new email thread as Morgan did not receive the draft the previous email.

Morgan - I have attached the Rolling Meadows PR draft below in this email thread for your final approval.

Thanks,

--

Anthony Modestine

Neighborhood's Account Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: Newark Protect Project

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell



Anthony Modestine

Neighborhood's Account Manager



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Malvern, PA 19355

Anthony.Modestine@ring.com

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Malvern, PA 19355

Anthony.Modestine@ring.com

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Sent: Thursday, March 14, 2019 3:05 PM
To: Manfredi, John
Cc: Media; Morgan Harman
Subject: Re: Rolling Meadows Public Announcement

CAUTION External email.

Great, Thank you!

On Thu, Mar 14, 2019 at 3:45 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
Yes, by all means! I am actually going to be speaking to Elk Grove Village soon to,

John

Get [Outlook for iOS](#)

On Thu, Mar 14, 2019 at 1:05 PM -0500, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

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m: 805.822.9694

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Neighborhood's Account Manager



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Anthony Modestine

Neighborhood's Account Manager



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USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Nowacki, John
Sent: Thursday, March 14, 2019 5:00 PM
To: Manfredi, John
Cc: Fior, Michael; Cook, Daniel; Sircher, John; Arneson, Bill
Subject: Ring

John can you touch base with Cook regarding requesting ring videos regarding to our 2 burglary's today....

John Nowacki
Chief of Police
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows Illinois 60008
nowackij@cityrm.org

Manfredi, John

From: Ring Team <videorequest@ring.com>
Sent: Thursday, March 14, 2019 10:44 PM
To: Manfredi, John
Subject: Rolling Meadows Police Department needs your help!

CAUTION External email.

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear **John**,

Sergeant John Manfredi of the **Rolling Meadows Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Sergeant Manfredi** of the **Rolling Meadows Police Department** is seeking videos recorded between: **March 14th from 9:00 AM to 5:00 PM**

A message from **Sergeant Manfredi**:

Hello Rolling Meadows Resident. I am reaching out in hopes of obtaining video footage from your camera(s) that may help with recent burglaries in your area. If you can share any video that you have we would greatly appreciate it. Please contact Sgt. Cook at 847-255-2416. or CookD@cityrm.org

Share Videos

Review Videos

Ring login required

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, if you'd like to take direct action against crime in your community, this is a great opportunity by sharing your Ring videos and your contact information with **Sergeant Manfredi** of the **Rolling Meadows Police Department**.

Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact **Sergeant Manfredi** at **Rolling Meadows Police Department** or the Ring Video Request Team at videorequest@ring.com.

Please unsubscribe me from future requests to share footage



Email intended for manfredij@cityrm.org.

[Learn more about video requests.](#)

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Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Thursday, March 14, 2019 10:55 PM
To: Manfredi, John
Subject: New Video Received on Your Case #19-11

CAUTION External email.



Hi Sergeant Manfredi,
A Neighbor has responded to your Video Request for one of your cases:

Case #:

19-1

Incident Location:

3715 Wren Lane, Rolling Meadows, IL, USA

Start Date & Time:

03/14/2019 14:00

End Date & Time:

03/14/2019 22:00

REVIEW NEW VIDEOS NOW



Email intended for manfredij@cityrm.org.

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Manfredi, John

From: Manfredi, John
Sent: Thursday, March 14, 2019 11:20 PM
To: Nowacki, John; Fior, Michael; Arneson, Bill; Sircher, John
Subject: RING PORTAL

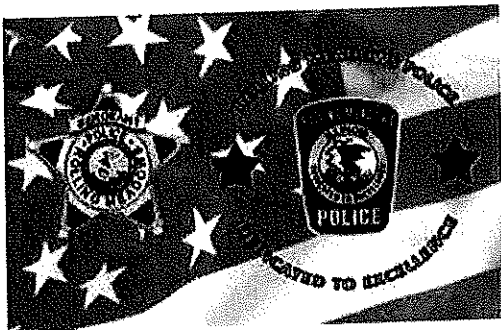
Sirs,

I sent you an invite so you can view videos on the ring portal. With the portal you can see what residents are posting in the "Neighbors Feed" section.
If you do not want to have access let me know and I will remove you. I wanted all of you to see the portal and what it looks like.

Respectfully,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Thursday, March 14, 2019 11:21 PM
To: Manfredi, John
Subject: New Video Received on Your Case #19-1!

CAUTION External email.



Hi Sergeant Manfredi,
A Neighbor has responded to your Video Request for one of your cases:

Case #:

19-1

Incident Location:

3715 Wren Lane, Rolling Meadows, IL, USA

Start Date & Time:

03/14/2019 14:00

End Date & Time:

03/14/2019 22:00

REVIEW NEW VIDEOS NOW



Email intended for manfredij@cityrm.org.

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Manfredi, John

From: Manfredi, John
Sent: Thursday, March 14, 2019 11:26 PM
To: Chraca, Steve
Cc: Cook, Daniel
Subject: RING PORTAL

Steve,

We had a Res Burglary and I sent a request for video through the portal. Anyone should be able to see the videos in the "Manage Videos" section. With that said, I figured instead of using the actual case number we would simply start with the request. I did the first one so I titled it 19-1, so the next request can be 19-2, etc... Unless you feel using the actual case number would be better.

Dan,

I see you have access in the portal. Simply go to "Manage Videos" and you can see the requestors who are voluntarily sharing their videos with us. Currently there are 28 videos to view and counting.

John

Manfredi, John

From: Manfredi, John
Sent: Thursday, March 14, 2019 11:35 PM
To: Nowacki, John
Cc: Fior, Michael; Cook, Daniel; Sircher, John; Arneson, Bill
Subject: RE: Ring

Yes sir,

I see Dan has access to the portal. There are currently 28 videos that people have sent for Inv to view since my sent request.

Also I sent all of you invitations to the portal so you can see the feeds that people are sending.

If you have any questions please let me know.

Respectfully,

John

From: Nowacki, John
Sent: Thursday, March 14, 2019 5:00 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Cc: Fior, Michael <FiorM@cityrm.org>; Cook, Daniel <CookD@cityrm.org>; Sircher, John <SIRCHERJ@cityrm.org>; Arneson, Bill <ARNESON@cityrm.org>
Subject: Ring

John can you touch base with Cook regarding requesting ring videos regarding to our 2 burglary's today....

John Nowacki
Chief of Police
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows Illinois 60008
nowackij@cityrm.org

Manfredi, John

From: Manfredi, John
Sent: Friday, March 15, 2019 4:47 AM
To: Cook, Daniel
Cc: Nowacki, John; Arneson, Bill; Fior, Michael; Sircher, John
Subject: Residential Burglary Suspect-In custody

Dan,

Elk Grove PD called me and advised that they arrested Cadwell earlier this morning and he is now in custody at Schaumburg PD. I spoke to Lt. Jameson who advised me that Cadwell will be in their custody well beyond 9am. The Detective in charge of their case is Stu Wing and I asked Lt. Jameson to advise Stu that one of our Detectives will be contacting him this morning. Lt. Jameson is sending Stu an email advising him of this. Also, the ring portal has been receiving numerous videos to go through in reference to the burglaries.

Thanks, and have a good day.

John

Manfredi, John

From: Manfredi, John
Sent: Friday, March 15, 2019 2:03 PM
To: Nowacki, John
Subject: Re: Ring

Ok, sounds great. I sent you a separate email with the revised one that they cleaned up the language a bit. In my opinion, it actually sounds better and cleaner writing.

Respectfully,

John

Get [Outlook for iOS](#)

On Fri, Mar 15, 2019 at 9:43 AM -0500, "Nowacki, John" <NowackiJ@cityrm.org> wrote:

Let me read it one more time

John Nowacki
Chief of Police
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows Illinois 60008
nowackij@cityrm.org

From: Manfredi, John
Sent: Thursday, March 14, 2019 7:37 PM
To: Nowacki, John <NowackiJ@cityrm.org>
Subject: Re: Ring

Sure thing, RING keeps asking me if you are OK with the press release. Is it ok to release it?

Thanks,

John

Get [Outlook for iOS](#)

On Thu, Mar 14, 2019 at 4:59 PM -0500, "Nowacki, John" <NowackiJ@cityrm.org> wrote:

John can you touch base with Cook regarding requesting ring videos regarding to our 2 burglary's today....

John Nowacki
Chief of Police

Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows Illinois 60008
nowackij@cityrm.org

Manfredi, John

From: Manfredi, John
Sent: Friday, March 15, 2019 2:06 PM
To: Cook, Daniel
Subject: Re: Ring Portal

Hi Dan,

I just woke up. Were you able to log on. My guess is they may have been updating their server. I was able to see yesterday at work all the video that was coming through in the manage requests tab.

Any questions let me know, or send me a text.

John

Get [Outlook for iOS](#)

On Fri, Mar 15, 2019 at 8:35 AM -0500, "Cook, Daniel" <CookD@cityrm.org> wrote:

John,

Several people have tried to get on the ring site and the portal is down.

From: Manfredi, John
Sent: Thursday, March 14, 2019 11:35 PM
To: Nowacki, John <NowackiJ@cityrm.org>
Cc: Fior, Michael <FiorM@cityrm.org>; Cook, Daniel <CookD@cityrm.org>; Sircher, John <SIRCHERJ@cityrm.org>; Arneson, Bill <ARNESON@cityrm.org>
Subject: RE: Ring

Yes sir,

I see Dan has access to the portal. There are currently 28 videos that people have sent for Inv to view since my sent request.

Also I sent all of you invitations to the portal so you can see the feeds that people are sending.

If you have any questions please let me know.

Respectfully,

John

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Cc: Fior, Michael <FiorM@cityrm.org>; Cook, Daniel <CookD@cityrm.org>; Sircher, John <SIRCHERJ@cityrm.org>

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Manfredi, John

From: Manfredi, John
Sent: Friday, March 15, 2019 3:47 PM
To: Anthony Modestine
Cc: Morgan Culbertson
Subject: Fwd: RING MODIFIED PRESS RELEASE

Hi Anthony,

As you can see from his email. The Chief is good with the draft release.

We are good to go to release.

Let me know what you need from me.

Respectfully,

John

Get [Outlook for iOS](#)

Subject: RE: RING MODIFIED PRESS RELEASE

Its good lets release it....

John Nowacki

Chief of Police

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows Illinois 60008

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, March 15, 2019 3:51 PM
To: Manfredi, John; Morgan Culbertson
Subject: Re: RING MODIFIED PRESS RELEASE

CAUTION External email.

Awesome, thanks for finding out.

Morgan, Is there anything else you need from John before he releases to the public?

On Fri, Mar 15, 2019 at 4:47 PM Manfredi, John <Manfredi.J@cityrm.org> wrote:
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Respectfully,

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Manfredi, John

From: Manfredi, John
Sent: Tuesday, March 19, 2019 2:19 PM
To: Anthony Modestine
Subject: Re: RING MODIFIED PRESS RELEASE

The announcement will be posted on our Facebook page at
www.facebook.com/rollingmeadowspolice

Twitter @meadowspolice

All our local papers:
Daily Herald
Arlington Cardinal
Journal & Topics

All scheduled for 9am central time

Thanks,

John

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On Tue, Mar 19, 2019 at 1:55 PM -0500, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

CAUTION External email.

Great, Thanks for the update. If you could provide me the website and your social media where I can find the Announcement when it goes live that would be great!

On Tue, Mar 19, 2019 at 1:49 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
No, same one you guys did. We did not touch it. Chief read it and said good to go.
We will release tomorrow morning.

Thanks,

John

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On Tue, Mar 19, 2019 at 10:52 AM -0500, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

CAUTION External email.

Hi John,

I apologize on the delay, If the draft as not been edited since Morgan revised then you should be good to go!

Let Morgan or I know if you have any questions!

On Sat, Mar 16, 2019 at 2:44 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Let me know when you want us to release it and I will.

Thanks again,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



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Sent: Friday, March 15, 2019 3:51 PM
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Respectfully,

John

Get Outlook for iOS

Subject: RE: RING MODIFIED PRESS RELEASE

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3600 Kirchoff Rd.

Rolling Meadows Illinois 60008

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Neighborhood's Account Manager



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USA Today: [Police say crime drops with video doorbell](#)

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Anthony Modestine
Partner Success Associate

ring

1200 Atwater Dr Ste 225
Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: Newark Protect Project
Shark Tank: Shark Tank's Biggest Company (password: ring)
LA Times: Ring modernized the doorbell, then went to war against crime
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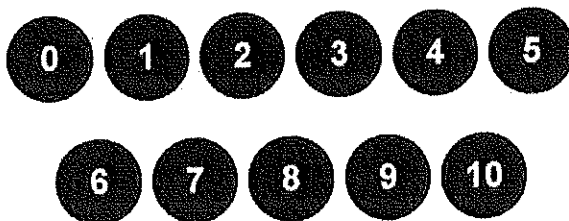
Manfredi, John

From: Ring Team <noreply@asknicelyemail.com>
Sent: Tuesday, March 19, 2019 4:28 PM
To: Manfredi, John
Subject: Hi John, just a quick question about Ring Neighbors Portal

CAUTION External email.



How likely are you to recommend Ring's Neighbors Portal to others in law enforcement?



1 - Not Likely

10 - Extremely Likely

The email was sent by AskNicely on behalf of Ring's Neighbors Portal.

Powered by AskNicely

[Privacy](#) [Unsubscribe](#)



Manfredi, John

From: Nextdoor <reply@rs.email.nextdoor.com>
Sent: Wednesday, March 20, 2019 5:40 AM
To: Manfredi, John
Subject: Re: Rolling Meadows Police Join Neighbor's App by Ring

CAUTION External email.

☐ Mary M., Kimball Hill

If we have ring already will we get updates on that app or do we need this separate one?

☐ Thank ☐ Private message

[View or Reply](#)

☐ Turn off notifications for this post


This message is intended for manfredij@cityrm.org. Unsubscribe here. Nextdoor, 875 Stevenson Street, Suite 700, San Francisco, CA 94103

☐



Manfredi, John

From: Nextdoor <reply@rs.email.nextdoor.com>
Sent: Wednesday, March 20, 2019 7:30 AM
To: Manfredi, John
Subject: Re: Rolling Meadows Police Join Neighbor's App by Ring


CAUTION External email.

 Emmee D., Carriage Way

We don't use Ring. Will downloading this Ring app allow us to participate without purchasing Ring?

 Thank  Private message

[View or Reply](#)

 Turn off notifications for this post

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Manfredi, John

From: Nextdoor <reply@rs.email.nextdoor.com>
Sent: Wednesday, March 20, 2019 8:27 AM
To: Manfredi, John
Subject: Jeff O. thanked you for your post

CAUTION External email.

Jeff O. from Vermont Street thanked you for your post:

“Rolling Meadows residents! We’re excited to announce that the Rolling Meadows Police Department has joined Neighbors by Ring! The ‘Neighbors’ app is a digital neighborhood watch right on your phone where you can get real-time crime and safety alerts from your neighbors and law enforcement. Rolling Meadows Police will be using ‘Neighbors’ to monitor crime in your area and send you updates on key crime incidents so you can all stay informed. By working together, we can all make Rolling Meadows a safer community.

Download the free ‘Neighbors’ app today to see what’s happening in your neighborhood by going here <https://download.ring.com/rollingmeadows...> or texting rmpd to 555888 from your smartphone.

If you have any questions about the app please reply to this post.

Thanks,

Sgt. Manfredi”

View or reply

Private message


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Unsubscribe or adjust your email settings

Nextdoor, 875 Stevenson Street, Suite 700, San Francisco, CA 94103

Manfredi, John

From: Nextdoor <reply@rs.email.nextdoor.com>
Sent: Wednesday, March 20, 2019 7:32 PM
To: Manfredi, John
Subject: Re: Rolling Meadows Police Join Neighbor's App by Ring


CAUTION External email.

 Emmee D., Carriage Way

Sure did! Thanks and have a safe day.

 Thank  Private message

[View or Reply](#)

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Manfredi, John

From: Manfredi, John
Sent: Thursday, March 21, 2019 2:53 AM
To: news-rm@journal-topics.info
Subject: Rolling Meadows Police-Press release
Attachments: Rolling Meadows Police Press Release-Neighbors App.docx

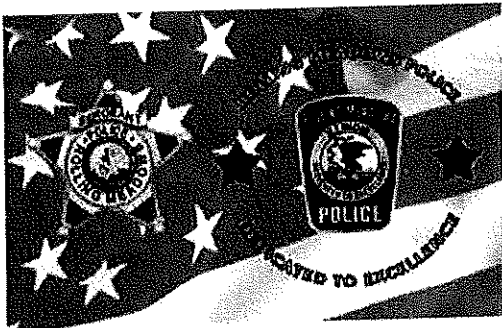
Hello,

I sent this press release via FB Messenger. I am sending to you via email.

Respectfully,

John

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



Manfredi, John

From: Manfredi, John
Sent: Thursday, March 21, 2019 3:38 PM
To: Anthony Modestine
Subject: Re: RING MODIFIED PRESS RELEASE

Thanks!

Get [Outlook for iOS](#)

On Thu, Mar 21, 2019 at 2:46 PM -0500, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

CAUTION External email.

Hi John,

Unfortunately flip phone are not compatible with Neighbors by Ring but here's what you could say.

Thanks for reaching out, if you have any questions on how to download the Neighbors App please call Ring Community Support for assistance: 1 (800) 656-1918

On Wed, Mar 20, 2019 at 1:40 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
<https://www.facebook.com/402654876520013/posts/2075958629189621?sfns=mo>

It also went out to the Daily Herald, Journal and topics, and Arlington Cardinal.

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We will release tomorrow morning.

Thanks,

John

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Hi John,

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Let Morgan or I know if you have any questions!

On Sat, Mar 16, 2019 at 2:44 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Let me know when you want us to release it and I will.

Thanks again,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Friday, March 15, 2019 3:51 PM
To: Manfredi, John <ManfrediJ@cityrm.org>; Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Re: RING MODIFIED PRESS RELEASE

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We are good to go to release.

Let me know what you need from me.

Respectfully,

John

Get Outlook for iOS

Subject: RE: RING MODIFIED PRESS RELEASE

Its good lets release it....

John Nowacki

Chief of Police

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows Illinois 60008

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Anthony Modestine

Neighborhood's Account Manager

ring

1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

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LA Times: Ring modernized the doorbell, then went to war against crime
USA Today: Police say crime drops with video doorbell

Manfredi, John

From: Nextdoor <reply@rs.email.nextdoor.com>
Sent: Thursday, March 21, 2019 8:42 PM
To: Manfredi, John
Subject: Emmee D. thanked you for your reply

CAUTION External email.

Emmee D. from Carriage Way thanked you for your reply:

"Emmee, Thanks for the question. It is the Neighbor's app by Ring. It does not replace Nextdoor. Just another tool to fight crime. With this app you do not need to purchase a Ring product. It is simply an APP that is downloaded to your smartphone that enables the user to share videos of susp persons, incidents, etc.. with everyone to see so it will help us catch the criminal faster. A user can upload any video, or other security platform like Arlo from their smartphone device to the Neighbor's app. It is not specific to Ring products. I hope this answered your question. Have a great day!"

[View or reply](#)

Private message

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Unsubscribe or adjust your email settings

Nextdoor, 875 Stevenson Street, Suite 700, San Francisco, CA 94103

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, March 22, 2019 10:30 AM
To: Manfredi, John
Subject: Re: ROLLING MEADOWS RING SUCCESS

CAUTION External email.

Hey John,

Thanks for sharing and that's amazing glad this platform is already providing your department some great success! Can you give me a call when you can, I would love to take down the entire story on this!

610-220-5432

On Fri, Mar 22, 2019 at 3:30 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

Here is the link to the video we created.

<https://www.facebook.com/rollingmeadowspolice/videos/2356579671052919/>

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

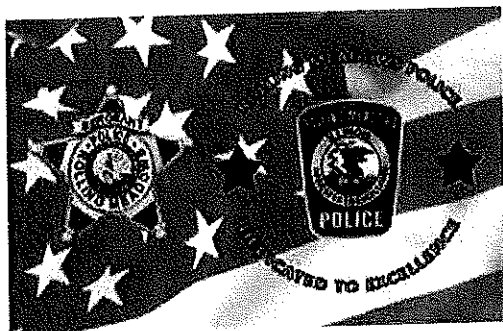
Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]

Sent: Thursday, March 21, 2019 2:45 PM

To: Manfredi, John <ManfrediJ@cityrm.org>

Subject: Re: RING MODIFIED PRESS RELEASE

CAUTION External email.

Hi John,

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Get Outlook for iOS

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Thanks again,

John

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Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



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Sent: Friday, March 15, 2019 3:51 PM
To: Manfredi, John <ManfrediJ@cityrm.org>; Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Re: RING MODIFIED PRESS RELEASE

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We are good to go to release.

Let me know what you need from me.

Respectfully,

John

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Its good lets release it....

John Nowacki

Chief of Police

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows Illinois 60008

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Sent: Friday, March 22, 2019 11:25 AM
To: Manfredi, John
Subject: Re: ROLLING MEADOWS RING SUCCESS

CAUTION External email.

Great, I look forward to connecting and yes feel free to give away my contact info to any department that reaches out!

Thanks again!

On Fri, Mar 22, 2019 at 12:06 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
Sure thing Anthony. I have some errands to run and will call you later today. You should also know that my neighboring department saw the post and now wants info on the app. I will be contacting her tonight. Would you like me to share your info with her.

Have a good day,

John

Get [Outlook for iOS](#)

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Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell

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--
Anthony Modestine

Partner Success Associate



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

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Manfredi, John

From: Morgan Culbertson <morgan.culbertson@ring.com>
Sent: Tuesday, March 26, 2019 3:09 PM
To: Manfredi, John
Cc: Media; Anthony Modestine
Subject: Re: Rolling Meadows Public Announcement

CAUTION External email.

Hey there Sgt. Manfredi! Hope this email finds you well.

Kudos to your team on the awesome success story you posted about on Neighbors/social media last week. So awesome to see!

Would love to connect with you regarding this story, feedback from the public and how we can help to help further. Left you a voicemail a little earlier but just let me know when you have a few minutes to chat. My cell is [REDACTED]

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors
Morgan@ring.com
m: 805.822.9694

CBS Miami: New Technology-Based Security System Replacing Neighborhood Crime Watch
FOX 11: Green Bay Police partners with new app for "digital neighborhood watch"
KENS5: 'Neighbors' app helps curb community crime

On Thu, Mar 14, 2019 at 1:05 PM Anthony Modestine <anthony.modestine@ring.com> wrote:
Great, Thank you!

On Thu, Mar 14, 2019 at 3:45 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
Yes, by all means! I am actually going to be speaking to Elk Grove Village soon to.

John

Get Outlook for iOS

On Thu, Mar 14, 2019 at 1:05 PM -0500, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

CAUTION External email.

Thanks John, we will wait to hear from you on this.

Also would you mind if I provide your email address to an officer from the Crystal Lake PD - IL? My colleague mentioned that they wanted to speak to other departments in the state that have partnered with Ring.



On Tue, Mar 12, 2019 at 10:58 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

Yes I did, I am waiting for the Chief's reply. He has been very busy on other matters. Hoping to get an answer by the end of the week. I Think it looks great, just waiting for his blessing.

Thanks again,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Tuesday, March 12, 2019 3:33 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Cc: Media <media@ring.com>; Morgan Harman <Morgan@ring.com>
Subject: Re: Rolling Meadows Public Announcement

CAUTION External email.

Hi John,

I just wanted to touch base with you on this and see if you were able to review Morgan's edited version of the draft?

Let us know if you have any questions.



On Tue, Mar 5, 2019 at 10:58 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:

Thanks Anthony and Hi John,

Attached draft has been updated to include our edits in tracked changes. Edits reflect a few of the best practices and terms we have learned to avoid (especially when making these initial announcements) in order to avoid confusion for residents and keep focus on the key components.

For example: Extra emphasis on cameras/video and using terms like 'surveillance' can flag user privacy concerns and take away from one of the key points to drive in the announcement which is that anyone can (and should!) download the app to participate. Folks already see 'Ring' and think cameras so, we have to drive this delineation pretty overtly for it to come across it seems.

We appreciate your patience and flexibility here! I know the editing process can be tedious and so feel free to call me anytime to discuss edits and iron things out on the phone if thats easiest.

If edits are ok on your end let me know and we'll look forward to setting a target date to roll the announcement out to your local press list via release, posts to social media, Dept. website and any other of your channels.

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: New Technology-Based Security System Replacing Neighborhood Crime Watch

FOX 11: Green Bay Police partners with new app for "digital neighborhood watch"

KENS5: 'Neighbors' app helps curb community crime

On Mon, Mar 4, 2019 at 12:15 PM Anthony Modestine <anthony.modestine@ring.com> wrote:

Hi John,

Starting a new email thread as Morgan did not receive the draft the previous email.

Morgan - I have attached the Rolling Meadows PR draft below in this email thread for your final approval.

Thanks,

--

Anthony Modestine

Neighborhood's Account Manager



1200 Atwater Dr Ste 225

Malvern, PA 19355

Anthony.Modestine@ring.com

Reducing Crime in Newark NJ: Newark Protect Project

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, April 01, 2019 8:35 AM
To: Manfredi, John
Subject: RMPD Success Story

CAUTION External email.

Hi John!

My team loved your success story so much they wanted to share it with all the other departments that Ring has partnered up with in the US!

They are wanting to share this out to them today. Can you please verify that everything is in order here and if we have your permission?

Shortly after receiving 50 video submissions through the Neighbors Portal, the Rolling Meadows Police Department made an arrest.

On March 14, 2019, a resident's Ring device captured a person trespassing on their property. The homeowner immediately shared his video on the Neighbors App and contacted RMPD. RMPD saw an opportunity to request additional recordings from neighbors so they sent a Video Request through the Neighbors Portal. One video recording in particular showed the same suspect's image, car, and license plate clearly. With the help of a neighboring department who identified the suspect in an ongoing home burglary investigation, RMPD successfully located the suspect's car and made an arrest.

Read the Full Story

**[links to success story article on the Portal Resource Center (PRC) with full version of the story (see below) which will also link to the agency's Facebook post and if possible, include the video itself]

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The Rolling Meadows PD took this valuable video footage which included footage of the suspect's car and license plate, as well as an image of the suspect's face, and pushed it out to surrounding departments. The RPD's neighboring police department had an ongoing investigation of the same suspect for a home burglary in their jurisdiction. With the help of this shared information, they were able to locate the suspect and make the arrest.

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Partner Success Associate



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Manfredi, John

From: Manfredi, John
Sent: Monday, April 01, 2019 3:18 PM
To: Nowacki, John
Subject: Fwd: RING RMPD Success Story

Chief,

Our representative from Ring liked our story that we pushed out on FB. He would like our permission to let other Illinois agencies know our story on a summary page they prepare for other departments.

Are you Ok with them sharing our story to other law enforcement agencies.

Currently, Crystal Lake, Elk Grove, and Arlington Heights have contacted me based on the FB post or wanting information on the product. I still have not spoke or received a follow up from Mike at EG, but was contacted.

Respectfully,

John

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----- Forwarded message -----

From: "Anthony Modestine" <anthony.modestine@ring.com>
Date: Mon, Apr 1, 2019 at 8:36 AM -0500
Subject: RMPD Success Story
To: "Manfredi, John" <ManfrediJ@cityrm.org>

CAUTION External email.

Hi John!

My team loved your success story so much they wanted to share it with all the other departments that Ring has partnered up with in the US!

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Anthony Modestine
Partner Success Associate

ring

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Manfredi, John

From: Manfredi, John
Sent: Monday, April 01, 2019 4:29 PM
To: Anthony Modestine
Subject: Re: RMPD Success Story

Anytime!

Get Outlook for iOS

On Mon, Apr 1, 2019 at 4:23 PM -0500, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

Great, Thanks John!

On Mon, Apr 1, 2019 at 5:04 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
Anthony,

The Chief has given you the OK. You are free to share.
Thanks,

John

Get Outlook for iOS

On Mon, Apr 1, 2019 at 3:19 PM -0500, "Manfredi, John" <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

I forwarded the info and waiting for the OK from the Chief who has the ultimate say so. :-) I should hopefully hear something soon.

Thanks,

John

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Partner Success Associate

ring

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Malvern, PA 19355

Anthony.Modestine@ring.com

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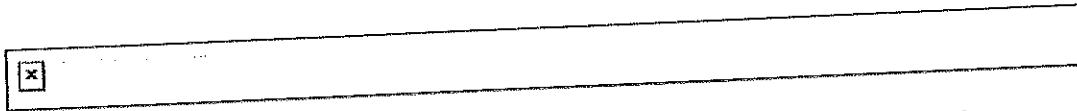
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Anthony.Modestine@ring.com

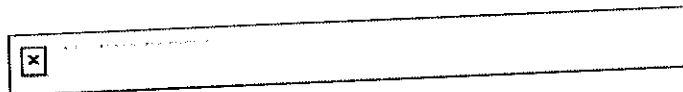
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Manfredi, John

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Thursday, April 04, 2019 2:45 PM
To: Manfredi, John
Subject: Success on Ring Neighbors Portal



Shortly after receiving **over 50 video submissions** through the **Neighbors Portal**, an arrest was made on a burglary suspect through the collaborative efforts of the **Rolling Meadows Police Department** and neighboring agencies.



Last month, a resident's Ring device captured a person trespassing on his property. The homeowner immediately shared his video on the **Neighbors App** and contacted the Rolling Meadows Police Department. The Rolling Meadows Police Department saw it as a great opportunity to request additional recordings through the **Video Request** feature on the **Neighbors Portal**. One video recording in particular stood out which led to an arrest.

Read the Full Story

*Log in to Portal Required

First time logging in? Reply to this email for assistance.

Introduce us to your neighboring agencies. Send us your referrals by replying to this email or reach out to your Partner Success Manager directly.



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Santa Monica, CA 90404

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Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Thursday, April 04, 2019 7:25 PM
To: Manfredi, John
Subject: New Neighborhood Alert



New Neighborhood Alert

Burglary

In the 200 block of Lexington Ln there appears to have been a residential burglary at an end unit of a townhouse community. Police are on scene, more details to follow.

[View Alert](#)



Email intended for manfredij@cityrm.org.

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Manfredi, John

From: Magnuszewski, Marcin
Sent: Saturday, April 06, 2019 10:36 PM
To: Manfredi, John
Subject: Fwd: New Video Received on Your Case #19-2127!

Get Outlook for iOS

----- Forwarded message -----

From: "Ring Team" <no-reply@ring.com>
Date: Fri, Apr 5, 2019 at 3:14 PM -0500
Subject: New Video Received on Your Case #19-2127!
To: "Magnuszewski, Marcin" <Magnuszewski@cityrm.org>



Hi Detective Magnuszewski,

A Neighbor has responded to your Video Request for one of your cases:

Case #:

19-2127

Incident Location:

200 Lexington Lane, Rolling Meadows, IL, USA

Start Date & Time:

04/04/2019 20:45

End Date & Time:

04/04/2019 21:45

REVIEW NEW VIDEOS NOW



Email intended for magnuszewski@cityrm.org.

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ring

Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, April 08, 2019 9:39 AM
To: Manfredi, John
Subject: Re: RMPD Success Story

Hey John,

Yes, if a detective sends out a video request those videos for that user will live in the Manager Videos section of the Portal. That user will only be able to see their individual video request cases they have sent out.

As an Admin, Admins can see all the cases of ever user who sends out a video request by doing the following steps.

- 1)Click Admin Tools at the top bar.
- 2)Choose Manage Users.
- 3)Find which use sent out a video request by clicking on the individual profile of each user.
- 4)In the profile, you will see all the cases that individual user has sent out.

An INACTIVE USER means that user does not have access to the Portal anymore. Someone has revoked that users access.

Hopefully, that helped with your question, let me know if it didn't!

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Sun, Apr 7, 2019 at 12:00 AM Manfredi, John <Manfredi.J@cityrm.org> wrote:

Anthony,

Quick question. If a detective requests a video would it be in the entire portal, or just in his request que? As an admin would I be able to see all video requests or is it based on the user, and their dashboard? Also what does inactive mean in the admin feature next to one of our detectives.

Thanks,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org

From: Anthony Modestine [mailto:anthony.modestine@ring.com]

Sent: Monday, April 01, 2019 4:23 PM

To: Manfredi, John <ManfrediJ@cityrm.org>

Subject: Re: RMPD Success Story

Great, Thanks John!

On Mon, Apr 1, 2019 at 5:04 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

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Thanks,

John

Get Outlook for iOS

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Anthony Modestine

Partner Success Associate



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Malvern, PA 19355

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USA Today: Police say crime drops with video doorbell

This message was sent from the City of Rolling Meadows, Illinois

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Please consider the environment before printing this e-mail.

Manfredi, John

From: Manfredi, John
Sent: Tuesday, May 07, 2019 11:49 AM
To: PD CSO RECORDS ASSISTANTS
Subject: RING CAMERA PORTAL

Hello,

I have received a couple of voice mails in regards to the Ring App.

When receiving an inquiry could you please help me by telling people that they can Download the free 'Neighbors' app at

<https://download.ring.com/rollingmeadows>

OR by texting rmpd to 555888 from their smartphones.

That is how someone gets the app.

If they have further questions about it, please share my email address and have them email me vs calling because I work mids and its hard for me to call people back. It's ok to let people know that email is easier because of my work hours.

Thank you in advance for your help with this.

Have a great day.

John

Get [Outlook for iOS](#)

Manfredi, John

From: Ring Team <videorequest@ring.com>
Sent: Wednesday, May 08, 2019 6:04 PM
To: Manfredi, John
Subject: Incident Near Your Home: Rolling Meadows Police Department needs your help!

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear John,

Sergeant John Manfredi of the **Rolling Meadows Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Sergeant Manfredi** of the **Rolling Meadows Police Department** is seeking videos recorded between: **May 8th from 3:00 PM to 6:00 PM**

A message from **Sergeant Manfredi**:

I am reaching out in hopes of obtaining video footage that may help with an investigation of a ruse burglary on Pocasset on Asbury. If anyone can assist please contact Sgt. Manfredi at 847-255-2416 or ManfrediJ@cityrm.org

[Share Videos](#)

[Review Videos](#)

Ring login required

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, if you'd like to take direct action against crime in your community, this is a great opportunity by sharing your Ring videos and your contact information with **Sergeant Manfredi** of the **Rolling Meadows Police Department**.

This is a time-sensitive matter, so we look forward to your prompt action. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact **Sergeant Manfredi** at **Rolling Meadows Police Department** or the Ring Video Request Team at videorequest@ring.com.

Please unsubscribe me from future requests to share footage



Email intended for manfredij@cityrm.org.

[Learn more about video requests.](#)

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Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, May 08, 2019 6:20 PM
To: Manfredi, John
Subject: New Comment Added to Your Post: "Ruse Burglary"



Hi Sergeant Manfredi,
A Neighbor recently commented on one of your posts:

Post Title:
Ruse Burglary

Neighbor Comment
Neighbor10 wrote: "So sad and shameful "

[VIEW POST](#)



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Manfredi, John

From: [REDACTED]
Sent: Wednesday, May 08, 2019 6:47 PM
To: Manfredi, John
Subject: Fwd: Incident Near Your Home: Rolling Meadows Police Department needs your help!

Sergeant Manfredi,

I live nearby on Cole Court. I reviewed both my front and back Ring cameras and could not find anything.

I will keep an eye out for anything suspicious, as both cameras are set for motion. I can usually pick up anyone driving in court.

Sincerely,

[REDACTED]

[REDACTED]

Sent from my iPad

Begin forwarded message:

From: "Ring Team" <videorequest@ring.com>
Date: May 8, 2019 at 6:04:12 PM CDT
To: <[REDACTED]>
Subject: Incident Near Your Home: Rolling Meadows Police Department needs your help!

On **May 8th** an incident was reported in your immediate area and your Ring system may have captured video that can help with the investigation!



Dear **Michael**,

Sergeant John Manfredi of the **Rolling Meadows Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Sergeant Manfredi** of the **Rolling Meadows Police Department** is seeking videos recorded between: **May 8th from 3:00 PM to 6:00 PM**

A message from **Sergeant Manfredi**:

I am reaching out in hopes of obtaining video footage that may help with an investigation of a ruse burglary on Pocasset on Asbury. If anyone can assist please contact Sgt. Manfredi at 847-255-2416 or ManfrediJ@cityrm.org

Share Videos

Review Videos

Ring login required

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This is a time-sensitive matter, so we look forward to your prompt action. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact **Sergeant Manfredi at Rolling Meadows Police Department** or the Ring Video Request Team at videorequest@ring.com.

Please unsubscribe me from future requests to share footage



Email intended for

[Learn more about video requests.](#)

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Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, May 08, 2019 6:56 PM
To: Manfredi, John
Subject: New Comment Added to Your Post: "Ruse Burglary"



Hi Sergeant Manfredi,

A Neighbor recently commented on one of your posts:

Post Title:

Ruse Burglary

Neighbor Comment

Neighbor23 wrote: "Scumbags. Hope someone had some footage etc to help. "

[VIEW POST](#)



Email intended for manfredij@cityrm.org.

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Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, May 08, 2019 7:25 PM
To: Manfredi, John
Subject: New Comment Added to Your Post: "Ruse Burglary"



Hi Sergeant Manfredi,
A Neighbor recently commented on one of your posts:

Post Title:
Ruse Burglary

Neighbor Comment

Neighbor14 wrote: "Thank You. This makes me so mad. This happened to my elderly mom and disabled brother in Elgin. "

[VIEW POST](#)



Email intended for manfredij@cityrm.org.

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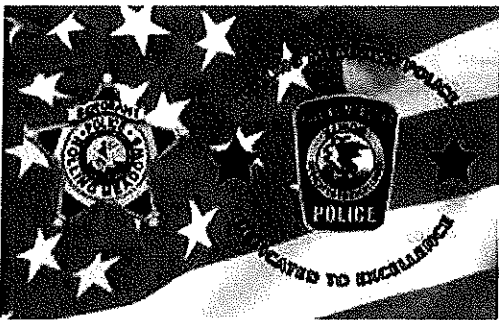


Manfredi, John

From: Manfredi, John
Sent: Wednesday, May 08, 2019 10:38 PM
To: [REDACTED]
Subject: RE: Incident Near Your Home: Rolling Meadows Police Department needs your help!

Thanks Mike!

Sgt. John Manfredi
Rolling Meadows Police Department
3600 Kirchoff Rd.
Rolling Meadows, IL 60008
Direct Line: 847-870-2642
Dept: 847-255-2416
Fax: 847-577-5274
ManfrediJ@cityrm.org



From: [REDACTED]
Sent: Wednesday, May 08, 2019 6:47 PM
To: Manfredi, John <ManfrediJ@cityrm.org>
Subject: Fwd: Incident Near Your Home: Rolling Meadows Police Department needs your help!

Sergeant Manfredi,

I live nearby on Cole Court. I reviewed both my front and back Ring cameras and could not find anything.

I will keep an eye out for anything suspicious, as both cameras are set for motion. I can usually pick up anyone driving in court.

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Sent from my iPad

Begin forwarded message:

From: "Ring Team" <videorequest@ring.com>

Date: May 8, 2019 at 6:04:12 PM CDT

To: <[REDACTED]>

Subject: Incident Near Your Home: Rolling Meadows Police Department needs your help!

On **May 8th** an incident was reported in your immediate area and your Ring system may have captured video that can help with the investigation!



Dear **Michael**,

Sergeant John Manfredi of the **Rolling Meadows Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Sergeant Manfredi** of the **Rolling Meadows Police Department** is seeking videos recorded between: **May 8th from 3:00 PM to 6:00 PM**

A message from **Sergeant Manfredi**:

I am reaching out in hopes of obtaining video footage that may help with an investigation of a ruse burglary on Pocasset on Asbury. If anyone can assist please contact Sgt. Manfredi at 847-255-2416 or ManfrediJ@cityrm.org

Share Videos

Review Videos

Ring login required

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, if you'd like to take direct action against crime in your community, this is a great opportunity by sharing your Ring videos and your contact information with **Sergeant Manfredi** of the **Rolling Meadows Police Department**.

✦ This is a time-sensitive matter, so we look forward to your prompt action. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact **Sergeant Manfredi** at **Rolling Meadows Police Department** or the Ring Video Request Team at videorequest@ring.com.

Please unsubscribe me from future requests to share footage



Email Intended for

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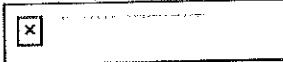
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ring

Manfredi, John

From: Ring Team <videorequest@ring.com>
Sent: Wednesday, May 22, 2019 12:27 AM
To: Manfredi, John
Subject: Urgent: Rolling Meadows Police Department needs your help

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear John,

Sergeant John Manfredi of the **Rolling Meadows Police Department** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. Rolling Meadows Police Department is seeking any videos recorded between: **May 21st from 11:00 PM to 1:00 AM on May 22nd**

A message from Sergeant Manfredi:

We just had an attempted burglary to a motor vehicle in the 2300 block of Martin Lane. Please check your cameras and if you have any video of suspicious persons we would like to see it. My email address is ManfrediJ@cityrm.org Thank you

Share Your Ring Videos Now

Or review then share your Ring videos

If you would like to take direct action against crime in your community, this is a great opportunity. By choosing to share your Ring videos, the Rolling Meadows Police Department will receive the videos you elect to share, along with your email address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please review and share your Ring videos as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,
Ring Team

If you have any questions or concerns, please contact Sergeant Manfredi at Rolling Meadows Police Department or **reply to this email** to contact the Ring Team.

Please unsubscribe me from future requests to share footage



Email intended for manfredij@cityrm.org

[Learn more about video requests.](#)

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Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, May 22, 2019 5:35 AM
To: Manfredi, John
Subject: New Comment Added to a Post You're Following: " Attempted car break in"



Hi Sergeant Manfredi,
A Neighbor recently commented on a post you're following:

Post Title:

Attempted car break in

Neighbor Comment

Neighbor32 wrote: "We did call, shared video with them as well."

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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, May 22, 2019 5:57 AM
To: Manfredi, John
Subject: Re: QUESTION

Hi John,

This is actually pretty common and not to worry, all you need to do is just refresh your page and the heat map should reappear.

Let me know if that's not the case, we can do more of a deep dive then.

Use this template when you are sending out your law enforcement post! I have been seeing good results!

TITLE: INCIDENT TYPE ON STREET NAME

ADDRESS: **EXACT ADDRESS WHERE INCIDENT TOOK PLACE (EXACT ADDRESS IS NEVER SHOWN TO PUBLIC)**

Rolling Meadow Community, This is **OFFICER NAME** with the Rolling Meadow Police Department. We are currently investigating a **INCIDENT TYPE** in which Ring is emailing Ring users on the Rolling Meadow PDs behalf to gather any videos that can help with our investigation. This request is for any video that captured video on **ENTER THE DATE AND START/END TIME FRAME OF THE VIDEO REQUEST**. Ring users in this area, please check your inbox for an email coming from VideoRequest@ring.com to help us out! Any members of the community who may have other camera systems and captured video that could help investigators are asked to please share those videos/images with the Rolling Meadow Police Department as this is a time sensitive matter. You can do this by emailing them to **EMAIL ADDRESS** Thank you all for your assistance in helping us Reduce Crime In Our Community. Rolling Meadow PD #555-555-5555 Report#

MEDIA: PLEASE PROVIDE VIDEO/IMAGE (IF NOTHING IS PROVIDED THE DEPARTMENT LOGO WILL BE INSERTED).

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

On Wed, May 22, 2019 at 1:39 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

We had an attempt burglary last night. When I went to request video, I noticed the hot spots were not showing. Has this feature been removed? I enclosed a screen shot.

Thanks,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



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Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, May 22, 2019 3:26 PM
To: Manfredi, John
Subject: New Comment Added to Your Post: "Ruse Burglary"



Hi Sergeant Manfredi,

A Neighbor recently commented on one of your posts:

Post Title:

Ruse Burglary

Neighbor Comment

Neighbor26 wrote: "@Neighbor31 if you tap on the attached map, you can zoom out. also, the fact that Rolling Meadows PD posted the request, I'd say it's Rolling Meadows IL "

[VIEW POST](#)



Email intended for manfredij@cityrm.org.

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Manfredi, John

From: Rohit Murti <rohit.murti@ring.com>
Sent: Friday, May 24, 2019 1:58 PM
To: Anthony Modestine
Cc: kmetzger@ci.schaumburg.il.us; Manfredi, John
Subject: Re: FW: Ring contact info

Anthony,
Thank you for the introduction.

Commander Metzger,
Thank you for your interest in our law enforcement program - Neighbors Portal by Ring. Please allow me to present the Portal to you and your team in the form of a live webinar. I will share information in a separate email. Please feel free to call or email me if you have any questions.

Thank you for your time and interest in Neighbors Portal by Ring.

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

On Fri, May 24, 2019 at 7:41 AM Anthony Modestine <anthony.modestine@ring.com> wrote:
Good Morning Sgt Manfredi and thanks for the introduction.

Commander Metzger, it's a pleasure to e-meet you. I would be happy to point you in the right direction to learn more about the Neighbors Portal and how to obtain this free access. Please allow me to introduce Rohit Murti who is CC'd on this email. Rohit will be able to set up a webinar meeting with yourself and others from the department to show you how this platform works.

Rohit, can you please reach out to Commander Kurt Metzger of the Schaumburg PD -IL and provide them a full overview of the Neighbors Portal.

Thanks and again its a pleasure to meet you, I look forward to seeing your department on the Portal soon!

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Thu, May 23, 2019 at 11:39 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

I have CC one of my friends who is a Commander of Investigations in Schaumburg. He heard about the Ring Portal and knows that we are involved. He is interested in the Ring Portal, would you please reply to him and set something up.

Thanks, and have a great day!

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



From: Kurt Metzger [mailto:KMETZGER@ci.schaumburg.il.us]
Sent: Thursday, May 23, 2019 9:55 AM
To: Manfredi, John <ManfrediJ@cityrm.org>
Subject: Ring contact info

Hey John~

Can you send me your contact for Ring. Thanks!!

Kurt

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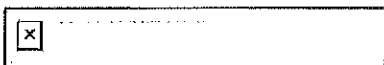
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Manfredi, John

From: Ring Team <no-reply@ring.com>
Sent: Sunday, June 02, 2019 12:27 PM
To: Manfredi, John
Subject: New Crime Alert: Retail theft



Retail theft

June 2, 2019

Little did we know this person was scoping the place out and as we cashed out one of our draws, he grabbed the money and ran. Any info please relay to rolling Meadows police. Also if you see him or someone matching the likeness, report to police.

[View Alert](#)



Email intended for manfredijj@cityrm.org

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Manfredi, John

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, June 20, 2019 12:26 PM
To: Manfredi, John
Subject: Re: Quick Call Please!

Sounds good, thanks John!

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, Jun 19, 2019 at 8:40 PM Manfredi, John <ManfrediJ@cityrm.org> wrote:
Hi Anthony,

I just woke up! I just saw this when I checked my emails. I will call you tomorrow before I go to sleep.

Thanks,

John

Get [Outlook for iOS](#)

On Wed, Jun 19, 2019 at 3:30 PM -0500, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

Hi Sgt Manfredi,

I was hoping I could have a quick call with you today to discuss the Ring Camera Donation Programs in Rolling Meadows.

Do you have five minutes to discuss?

Thanks,
Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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Join the new neighborhood watch.

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Manfredi, John

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Tuesday, June 25, 2019 6:00 AM
To: Manfredi, John
Subject: Boost Leads with Video Requests



Requesting videos from Ring device owners can provide many leads, but you can always use more to close a case. Extend your investigation to non-Ring device owners in the area by **creating a Post** on the Neighbors Portal after submitting a Video Request.

Soliciting information from all neighbors in the area of interest increases your chances of receiving actionable evidence to help solve more cases with one click.

Best Practices

1. When submitting a Video Request, also **create a Post** to extend your reach
2. In your Post, ask neighbors to **share videos** from any kind of security camera or smart device
3. Provide your **contact information** so neighbors can reach out directly

Go to Neighbors Portal





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Santa Monica, CA 90404

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Manfredi, John

From: Ring Team <nno@ring.com>
Sent: Tuesday, June 25, 2019 1:47 PM
To: Manfredi, John
Subject: Hosting NNO? Partner with Ring!

Dear NNO Partner,

You are receiving this email because you have partnered with Ring for National Night Out in the past. Ring is proud to sponsor National Night Out again for our fourth year in a row.

If you're hosting any NNO events this year, we invite you to reserve your Ring + NNO kit today. The kit will have handouts and a display that includes information about our mobile app Neighbors, a real-time crime and safety network that connects communities to help make neighborhoods safer.

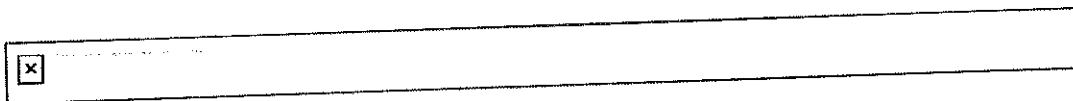
Click [here](#) to reserve your kit now!

For the best experience with our website, please use Google Chrome or Firefox on your desktop or any web browser on your smartphone. We look forward to partnering with you again for NNO 2019.

Stay safe,
Ring Team

Manfredi, John

From: Ring Neighbors Portal Team <noreply@ring.com>
Sent: Friday, July 19, 2019 10:36 PM
To: Manfredi, John
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

Stay Safe,
The Ring Neighbors Portal Team



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Santa Monica, CA 90404

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Manfredi, John

From: Manfredi, John
Sent: Wednesday, July 24, 2019 11:37 AM
To: Anthony Modestine
Subject: Re: RING QUESTION

Thanks Anthony!

Get Outlook for iOS

On Wed, Jul 24, 2019 at 10:21 AM -0500, "Anthony Modestine" <anthony.modestine@ring.com> wrote:

Hi Sgt Manfredi and Officer Saez,

Thanks for reaching out and also thinking of us. Unfortunately, our team does not have the bandwidth to make this meeting since we are so small.

However, if you come to this site, you can fill out your information we might be able to provide you promotional material as well as a discount for the week for these seniors. communityprograms.ring.com

I also see that you filled out the NNO information so you are all set, this should ship within this week providing you enough time to receive it before the event!

Anthony Modestine

Partner Success Associate
610.220.5432
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

On Wed, Jul 24, 2019 at 12:56 AM Manfredi, John <ManfrediJ@cityrm.org> wrote:

Hi Anthony,

I hope you are well.

I have CC within this email Officer Saez who works with our elderly population. He was wondering if a representative from Ring would be able to meet with our seniors.

Please let Officer Saez know if this is at all possible.

On a side note, I registered our department for the Ring NNO Kit and I have still not received a reply as of yet. Would you be able to assist me with this? I did sign up twice including today.

Thanks,

John

Sgt. John Manfredi

Rolling Meadows Police Department

3600 Kirchoff Rd.

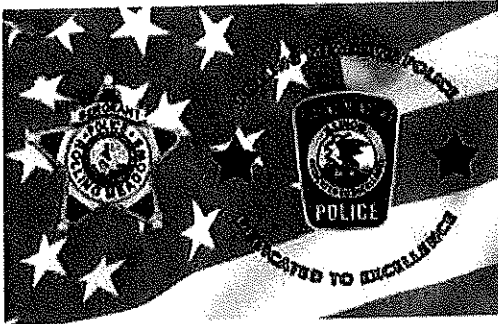
Rolling Meadows, IL 60008

Direct Line: 847-870-2642

Dept: 847-255-2416

Fax: 847-577-5274

ManfrediJ@cityrm.org



This message was sent from the City of Rolling Meadows, Illinois

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Manfredi, John

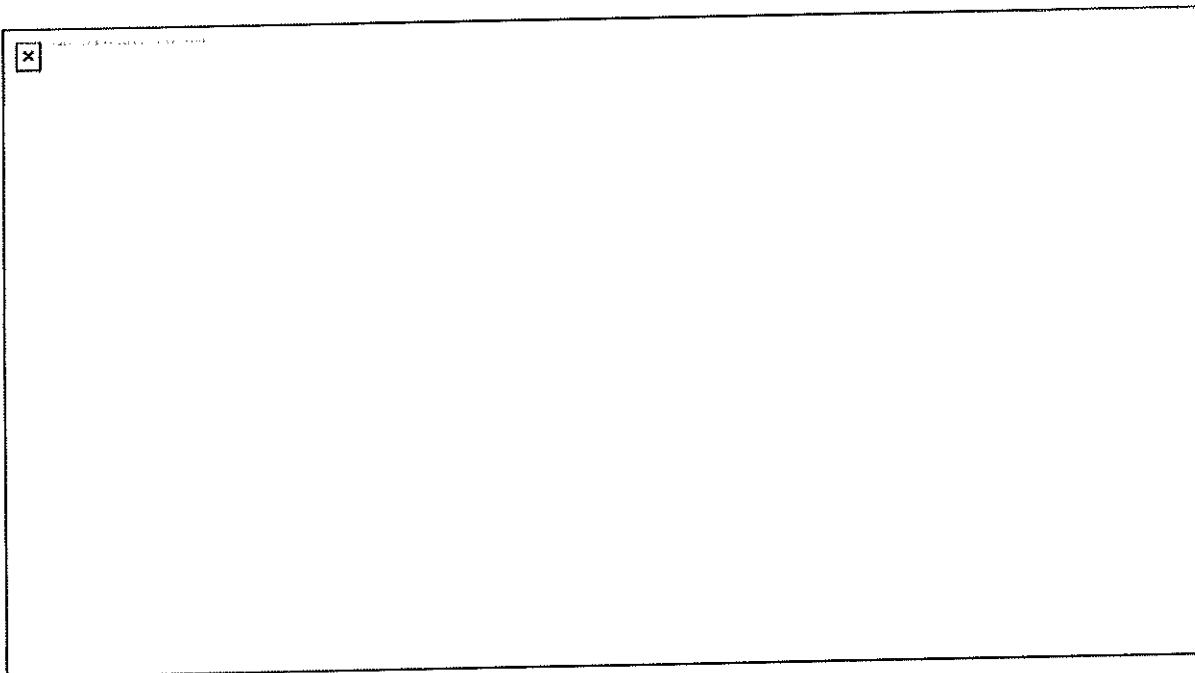
From: Ring Team <nno@ring.com>
Sent: Tuesday, August 06, 2019 5:06 PM
To: Manfredi, John
Subject: Happy National Night Out!

Dear NNO Partner,

It has been a pleasure helping you plan for your event and on behalf of the entire Ring Team, we appreciate all of the work you are doing to make your neighborhoods safer.

As your attendees enjoy your event feel free to post photos and mention @Ring on Facebook and Instagram.

Don't forget to check out the new digital neighborhood watch app - Neighbors by Ring. Download it for free today and learn more by clicking [here](#).



Happy National Night Out,
The Ring Team